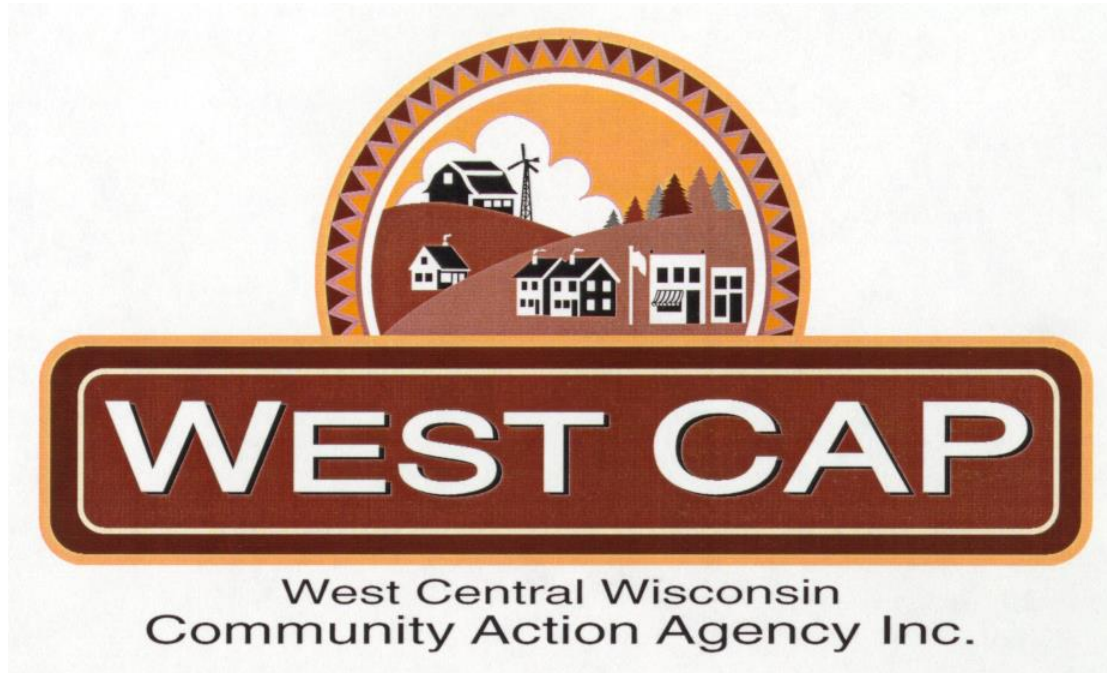




Robyn Thibado— Associate Director



To take action against poverty by developing the social and economic assets of low-income families and their communities and by working to create a more just and sustainable society.

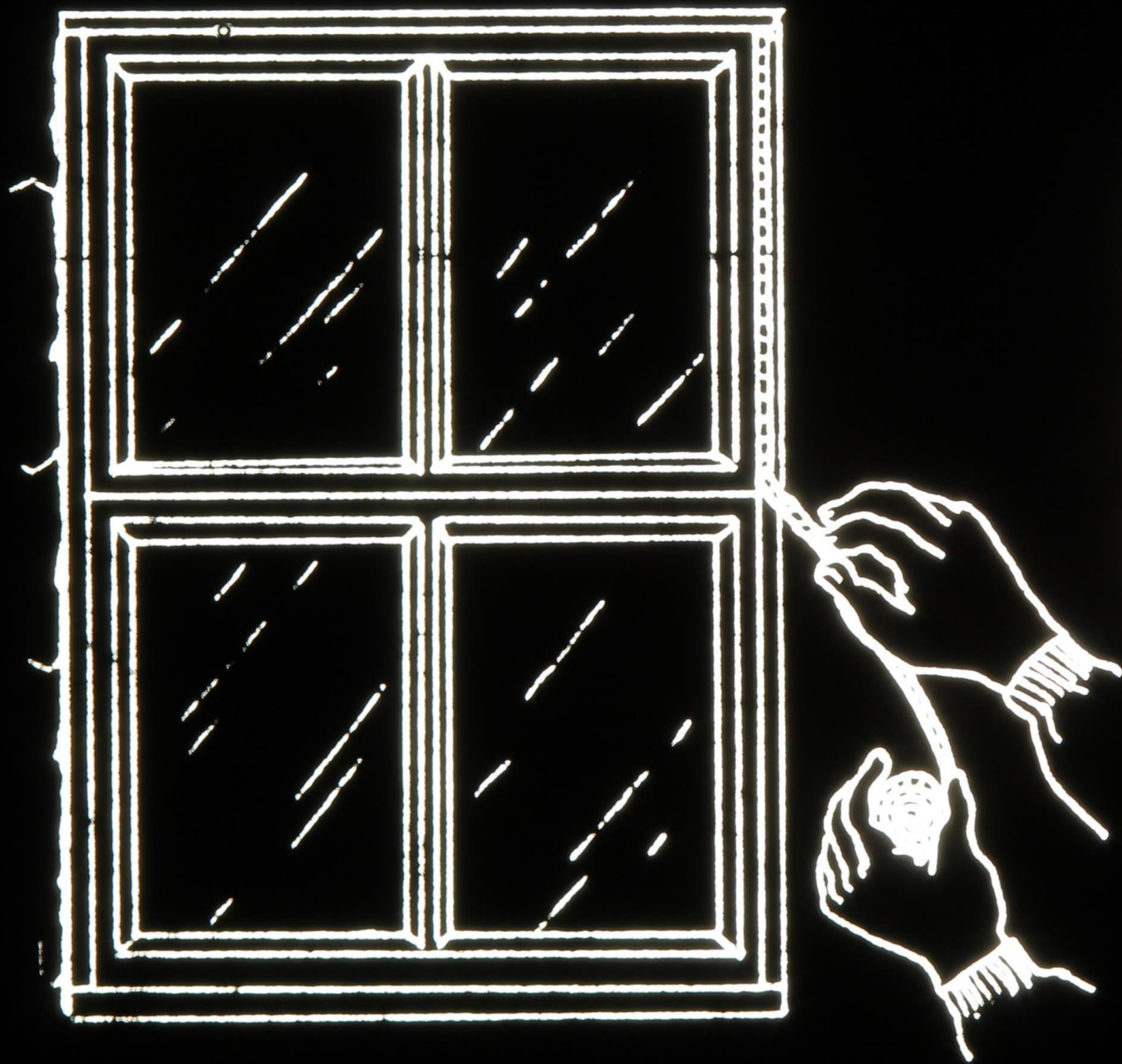
Community Housing Development

CHDO provides development and asset management of affordable housing units throughout the West CAP service area. Through partnerships with private for-profit businesses and non-profit groups West CAP has developed, acquired or renovated 512 units of housing across our service territory and outside our service area in Phillips, Wisconsin and Oskaloosa, Iowa. West CAP provides property management services to over 300 units of housing.

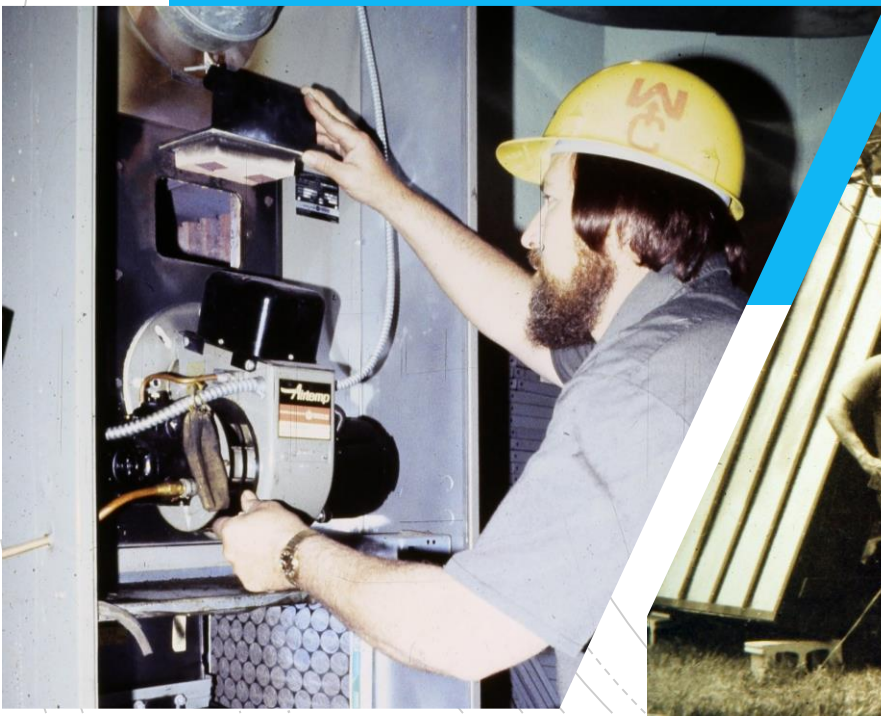
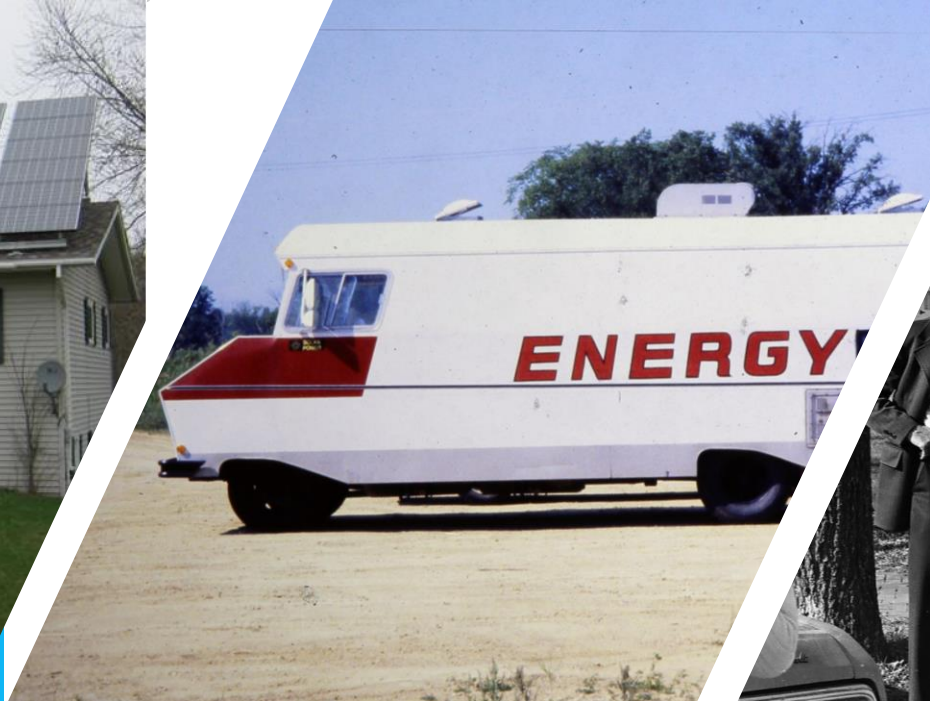
- Total Economic Impact: \$2,483,764
- Total Individuals Served: 441
- Total Households Served: 227







Housing and Energy





Weatherization

Weatherization offers a range of service including air sealing, insulation, appliance efficiency upgrades (heating system, domestic hot water, and refrigerator/freezers), and minor repairs. Each dwelling receives an energy audit to evaluate the overall condition and energy efficiency of the home. The program also provides emergency repairs/replacements for inoperative heating systems.

Total Economic Impact: \$3,110,859

Total Individuals Served: 1,308

Total Households Served: 596

Total Homes Weatherized: 295

Average household energy savings: \$550 annually



Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Utility payments are made directly from the State of WI to vendors or customers. West CAP administers the program for St. Croix and Pepin counties.

- Total Economic Impact: \$692,013
- Total Individuals Served: 2,192
- Total Households Served: 926

homeenergy+

FOR MORE INFORMATION
or to locate your local agency
call toll free 1-866-HEATWIS (432-8947)
or visit homeenergyplus.wi.gov

OTHER ENERGY RESOURCES

FOCUS ON ENERGY
1-800-762-7077
www.focusonenergy.com

KEEP WISCONSIN WARM/COOL FUND
Bill Pay Assistance
1-800-891-WARM (9276)
www.kwwf.org

HEAT FOR HEROES
1-800-891-9276
www.heat4heroes.org

ENERGY AND WEATHERIZATION ASSISTANCE 2018-2019

"Extremely shocked by how much warmer our house is. Eostatic and super appreciative of all the work and improvements that were done to save energy and heat costs. Can't thank you enough!!"

- Recipient of Home Energy Plus Assistance

homeenergy+

available in alternate
ilities upon request.

Homeless Intervention Programs

Homeless Intervention Programs help low-income families and individuals achieve housing stability through a combination of rental assistance, case management, and connection to community resources. Housing Assistance staff members work to match individuals and families with programs that meet their needs. These programs include:

- **Rapid Re-Housing** – Medium-term rental assistance and supportive services designed to quickly move households from homelessness to permanent housing.
 - **Tenant-Based Rental Assistance** – Medium-term rental assistance and supportive services for households experiencing homelessness as well as those at-risk of homelessness.
 - **Permanent Supportive Housing** – Long-term housing designed for chronically homeless individuals and families. Intensive support is provided to assist individuals who have a mental illness or substance use disorder in achieving housing stability.
 - **Housing Choice Vouchers** – Assistance with rental costs in Dunn, St. Croix, Pierce, and Polk counties through HUD Section 8 vouchers.
-
- **Total Economic Impact: \$2,635,817**
 - **Total Individuals Served: 807**
 - **Total Households Served: 356**

...helping people
help themselves

In our seven-county service area 10% of households live in poverty and another 28% cannot afford a “Survival Budget.” In other words, 38% of folks in west-central Wisconsin, most from working households, cannot afford to live here without some form of assistance*.

That’s where West CAP comes in. Our assistance includes; weatherizing homes – which lowers household energy bills, developing and managing construction of affordable housing – which makes rent affordable, providing homelessness interventions – which assists our most vulnerable neighbors, food & nutrition support – which stretches grocery dollars, literacy & skills enhancement – which helps low-wage workers increase their earnings, and a facilitated car purchase program – which helps workers get to their jobs.

**United Way 2018 report; ALICE, A Study of Financial Hardship in Wisconsin.*

